

Tactile Medical Limited Warranty and Service for Home Use

Tactile Medical provides a warranty for the Flexitouch, Flexitouch Plus and Entre systems. The Flexitouch and Flexitouch Plus controller, garments and accessories are warranted to be free from defects in material and workmanship for a period of two (2) years and the Entre controller, garments and accessories for a period of one (1) year from the date of shipment. Tactile Medical's sole obligation in the event of a breach of this warranty is expressly limited to the replacement of defective parts that cannot, in the sole discretion of Tactile Medical, be repaired. Replacement parts may be new or refurbished parts as solely determined by Tactile Medical. No representation or other affirmation of fact set forth in this agreement, including but not limited to statements regarding suitability for use or performance of the Flexitouch Plus system, shall be deemed to be a warranty or representation by Tactile Medical for any purpose, nor give rise to any liability or obligation of Tactile Medical.

EXCEPT FOR THE FOREGOING, TACTILE MEDICAL MAKES NO OTHER WARRANTY. THE WARRANTIES SET FORTH HERE ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, WHICH ARE HEREBY DISCLAIMED AND EXCLUDED BY THE MANUFACTURER, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE AND ALL OBLIGATIONS OR LIABILITIES ON THE PART OF TACTILE MEDICAL FOR DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE, REPAIR OR PERFORMANCE OF THE FLEXITOUCH PLUS SYSTEM IN NO EVENT SHALL TACTILE MEDICAL BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES.

Some states, provinces or countries do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply. This warranty is available only to the original user if their account is in good standing. This warranty is not transferable. Repairs or alterations to the product not conducted by Tactile Medical shall void these warranties. These warranties do not cover failures due to improper or negligent use of the product.

These warranties provide specific legal rights; there may be other available rights, which may vary by state, province or country.

If you have questions or to obtain warranty service, contact
Tactile Medical Product Support Department 833.382.2845 (833.3TACTILE), ext.4300